Service Manager

Argus Fire Protection is a well-known company with over 40 years’ experience in the fire protection industry. The company covers all aspects including fire system design, installation and ongoing testing and maintenance. The Christchurch business has gone from strength to strength and prides itself on exceeding its customers’ expectations.

As with any position at Argus Fire, this role will present you with significant opportunity for personal and professional learning and development. Our active culture of investing in our people is strongly valued by those who work with us. You can also look forward to the job satisfaction that comes from working with some of the most prestigious clients and sites.

Due to continued growth, we have a new vacancy for a highly motivated, proactive and innovative individual to take on the position of Service Manager for our Christchurch business. We are seeking a high performer with a strong work ethic and an open and transparent style, who has a passion for service, and is committed to driving Argus’ continued success in the region. If you are this person, and can demonstrate the following, we look forward to receiving your application:

* NZ residency essential.
* A minimum of 10 years’ experience in the fire protection, building, engineering or construction industries, in NZ.
* Client facing leadership experience in a service business.
* Experience in business system and process development, implementation and maintenance.
* Proven project management experience in a building-related industry.
* A natural ability to engage with people and to lead, motivate and develop a busy and energetic team.
* The confidence and ability to contribute to the management of the business.
* Strong problem-solving skills and an ability to organise resources effectively and efficiently within a dynamic environment.
* Experience driving a strong Health and Safety and Staff Welfare culture.
* A detailed knowledge and understanding of the relevant NZ Standards, NZ Building Code and local building compliance regulations, and HSWA 2015.
* Exceptional verbal and written communication skills and a high level of computer literacy.

Other responsibilities within this role include:

* Managing the Service division’s P&L, forecasting, business planning, and regional growth.
* Identifying business opportunities.
* Developing and maintaining key customer relationships
* Achieving and exceeding monthly targets for sales of Argus’ products and services.
* Budgeting, cost control, procurement, inventory management and invoicing.

Applications close: Monday 2 October 2023.